



**Marc Durocher** is currently a Senior Director responsible for field operations within the Metro Boston area. Previously, Marc was responsible for new products and processes within Wireline Network Operations. He has also had multiple roles within the Engineer and Business Operations Staff organizations as well as earning his Lean Six Sigma Black Belt certification. Prior to joining Verizon, he also has significant experience in the insurance industry as a Property and Casualty Adjuster and General Liability Specialist.

Beyond his professional experience, Marc has a strong educational background with a BA in Business Administration and an MBA. He is a highly innovative individual, having submitted 29

patent applications with 5 granted by the US Patent Office. He also has a unique talent for writing, demonstrated by his experience in writing keynote speeches for actor James Earl Jones. His career aspirations include leading large, diverse teams, developing unique solutions to complex business problems, and orchestrating large projects through strong relationships and cross-functional partnerships.